

CONSTANCE BURNS, MEd

Instructional Designer & Instructor

CONTACT INFO



(682) 234-3230, (541) 991-3458



constanceburns@gmail.com



[linkedin.com/in/constanceburns/](https://www.linkedin.com/in/constanceburns/)



<http://www.constanceburns.com>

PROFILE

Currently seeking new *remote work* opportunities in the field of Instructional Design. I am passionate about education, technology, and design. I get excited about STEM/STEAM education and creating opportunities for learners to be innovative and creative. I also care greatly about Universal Design and supporting ESL learners.

Yo hablo español.

EDUCATION

MASTER OF SCIENCE IN EDUCATION

Focus: Learning Design and Technology
Purdue University | 2020

BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY

Focus: Data Science & Analysis
Colorado State University | 2016

PROFESSIONAL DEVELOPMENT

PROFESSIONAL SPECIALIZATION CERTIFICATE

Focus: UI/UX Design Specialization
California Institute of the Arts | Current

PROFESSIONAL EDUCATION CERTIFICATE

Instructional Design: Digital Media, New Tools
& Technology
University of Maryland | 2018

PROFESSIONAL EDUCATION CERTIFICATE

Internet of Things (IoT)
Massachusetts Institute of Technology | 2016

SKILLS

Articulate Storyline 360
Adobe Creative Cloud
Audio/Video Editing
Web Design, HTML, CSS
Spanish

PROFESSIONAL EXPERIENCE

INSTRUCTIONAL DESIGNER & INSTRUCTOR, Owner/Operator

Ed Tech Design, Dallas, TX | 2017-Present

- Design full courses and supplemental learning materials using instructional design theory and eLearning technologies for various clients around the world.
- Implement Universal Design principles following Section 508 and ADA guidelines.
- Create original and edit existing audio/video files, images, illustrations, animations, educational games, iconography, websites, Storyline projects, and more.
- Develop and implement learner and program evaluation plans and materials.
- Perform Human Performance Improvement analyses and solutions.
- Provide technical support for educational hardware, software, and cloud-based services.

PROGRAM MANAGEMENT SENIOR ADVISOR, Software Operations

Dell Technologies, Austin/Round Rock, TX | 2004-2016

- Managed portfolios/programs/projects for software UX/UI interface design (3 years)
- Managed educational software development project for Google Chromebooks for classrooms (2 years)
- Trained employees and contractors on technical topics (2 years)
- Designed software tools for technical support and managed engineering development of these tools (3 years)
- Translated highly technical coding and engineering issues for non-technical business colleagues (5 years)
- Call center technical support, installation, maintenance, and design architecture for Enterprise Data center and Cloud hosting server/storage systems (6 years)